

My No: MSD/SCU(S)/Cir/2025
Medical Supplies Division
357, Ven. Baddegama Wimalawansa Thero Mawatha,
Colombo 10
Tel: (011)2694114/13
9-02-2026

Circular No: **MSD/Q/S/2026/2**

To:
DDG/NHSL – Colombo,
DDG/NH – Kandy,
DDG/NH – Galle,
All Provincial Directors of Health Services,
All Regional Directors of Health Services,
All Directors of Teaching Hospitals,
All Directors of Specialized Campaigns,
Director, N.I.H.S Kalutara,
All MOIC/MOH- Institutions,
MOIC/Medical Institutions of Line Ministry

REPORT ON FAILING SAMPLE – Citric Acid disinfection Solution 50%, 5L cans for Hemodialysis machine

MSD Order List No: 2023/SPC/N/R/S/00580 **PA Order No: LP/DHS/RS/RQ/27/20DC/23**

Re-above, details of the letter NMRA/MD/QF/02/2026/UR dated 03rd February 2026 received from CEO/NMRA are circulated herewith for your information and necessary action, please (NMRA correspondence was received by MSD on 06.02.2026, and the SWASTHA System notification was shared on the same day)

1.1) Name of the product/ Item : **Citric Acid disinfection Solution 50%, 5L cans for Hemodialysis machine.**

50 % Citric Acid (Dricarb C-50)

SR : **14302201**

1.2) Manufacturer : Synergy Life Solutions, 21/1 Kattiyawatta Road, Mabola, Wattala, Sri Lanka

1.3) Batch Details :

Batch No	Date of Manufacture	Date of Expiry
SYNC15062024	15.06.2024	15.06.2028

1.4) Reference of NMRA : To the decision of the **Medical Device Evaluation Committee (MDEC)** dated **07th of January 2026**

1.5) Nature of Defect : Presence of foreign particles

2. CEO-NMRA Instruction : **To withdraw the above mentioned batch from use immediately**

3. Considering above facts, you are requested the following

3.1) **to withdraw the above batch (as detailed 1.1-1.3 above) from use immediately**

4. Please note: It would be your responsibility, on additional point 3,
4.1) to follow the instructions given by Secretary of Health, under the circular No: 01/2021 dated 08.12.2021.
5. 5.1) please bring the contents of this circular to all concerned in your Province/ Region/ Institution.
5.2) Please Note: It is the responsibility of all RDHS to ensure that the copies of this circular is circulated among all the heads of the institutions under your preview.



Director,
Medical Supplies Division, Rev. Baddegama Wimalawansa Thero Mw.,
Colombo 10.

Dr. DEDUNU DIAS

Director - (Acting)

Medical Supplies Division

Rev. Baddegama Wimalawansa Thero Mw.,
Colombo 10.

Cc:

1. **Auditor General** - f.i.
2. DGHS-f.i.
3. DDG (M/S) - f.i.
4. Chairman/SPC – Furnish the explanation of the manufacturer within 28 days of receiving this letter to CEO/NMRA, Letter No. NMRA/MD/QF/02/2026/UR dated 03rd February (copy attached)
5. CEO/NMRA – f.i.
6. DD/MSD - f.i. & n.a
7. **D/NMQAL** – f.i.
8. Chief Internal Auditor/ MOH-f.i.
9. D/ (Stock Verific.)/MOH - f.i.
10. Chief Accountant (Finance) / MSD – To make arrangements to recover the relevant charges
11. **Chief Accountant (Supply) / MSD** – To make arrangements to recover the relevant charges
12. **AD/ICT Unit** – To publish in MSD web site
13. **AD(S)/MSD** – To ensure that the SCO concerned provide the required information to NMRA (The letter copy is attached)
14. AD (M&C) – f.i.
15. AD (Stores)/MSD - f.i.
16. AD (Dispatch)/MSD – f.i.
17. Chairperson / MEC- f.i.
18. All DP/DPDHS - f.i. & n.a.
19. SP / MSD - f.i.
20. **HSCO (S)** - f.i. & n.a.
21. **SCO (S/WH 54)** – To send the consignment details of above product as per section “b” of NMRA letter no. NMRA/MD/QF/02/2026/UR dated 03rd February (copy attached)
22. **SCO (D/WH 54)** - f.i & n.a.
23. MSA-WH (54)/MSD - f.i. & n.a.
24. MO (Technical unit)/MOH- f.i & n.a.
25. H/Destruction Unit (MSD) - f.i & n.a.